



Iowa Department of Human Services

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INFORMATIONAL LETTER NO.1202

DATE: January 2, 2013

TO: Iowa Medicaid Health Home Providers

ISSUED BY: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Health Home: Tips and Tools

EFFECTIVE: Immediately

Health Home is a Medicaid program that supports qualified Medicaid providers in offering additional services for members with specific chronic conditions. The structure recognizes providers for care coordination activity and enhanced patient support to drive improved patient outcomes and (ultimately) cost savings that is shared with the Health Home provider in the form of a Per Member Per Month (PMPM) payment. Providers must meet certain standards and seek patient centered medical home (PCMH) recognition within 12 months of enrolling in the program. More information on the program is posted here:

<http://www.ime.state.ia.us/Providers/HealthHome.html>.

Tips for Billing Health Home Services

Beyond the usual fee-for-service reimbursement, Health Home providers are eligible for two additional types of payment. The first is an ongoing allowance known as the PMPM and the second is an outcome incentive called "Pay For Performance" (PFP).

The PMPM is a reflection of the enhanced coordination service to members based on an overall health assessment using guidelines that are published by the state. PFP is paid annually for reaching defined quality measurements. General information on how to bill the PMPM claim can be found at:

http://www.ime.state.ia.us/docs/HealthHome_PMPMFeeSchedule.pdf

A common question from new Health Home providers is asking how to bill for the PMPM when more than four diagnosis codes are required on the claim. Some billing software systems will not accept more than four diagnosis codes on a single line. In this case it is acceptable to bill the procedure S0280 on line one of the claim with the appropriate PMPM rate followed by additional lines showing a \$0.00 charge, which allows for the use of diagnosis pointers to indicate additional diagnosis codes. **Note:** the total PMPM charge will still pay correctly on line one of the claim, even though subsequent lines will deny.

Tools for Health Home Providers

Health Home providers should be aware that the IME has a tool called the **Iowa Medicaid Electronic Record System** (IMERS) that can assist providers as they coordinate care for their patients. IMERS is a web-based application giving timely information about what services have been paid by the IME for a given member, including medical procedures, prescriptions and rendering provider information. This tool is available to Health Homes and other select providers. For more information on connecting, please refer to Informational Letter No. [610](#).

To ensure members can make it to medical appointments, the IME also supports a program for **non-emergency medical transportation** (NEMT) for those who are unable to secure their own, appropriate transportation. NEMT is handled through a vendor called TMS. When TMS receives a transportation request, they verify eligibility and ensure the trip meets all other requirements. The service may include bus tokens, public transportation, volunteer services, or mileage reimbursement. TMS requires a 72 hour advance notice to approve and schedule trips. For more information regarding TMS please refer to Informational Letter No. [950](#).

The IME appreciates your continued partnership as we work to improve health outcomes. Please contact Amanda at aloney@dhs.state.ia.us if you have any questions regarding billing health home services. Provider questions may be directed to the IME Provider Services Unit at 1-800-338-7909, locally in Des Moines at 515-256-4609 or via email at imeproviderservices@dhs.state.ia.us.